

(12) UK Patent Application (19) GB (11) 2 346 716 (13) A

(43) Date of A Publication 16.08.2000

(21) Application No 9925758.6

(22) Date of Filing 01.11.1999

(30) Priority Data

(31) 09199353 (32) 25.11.1998 (33) US

(71) Applicant(s)

International Business Machines Corporation
(Incorporated in USA - New York)
Armonk, New York 10504, United States of America

(72) Inventor(s)

Yun-Wu Huang
Robert D Johnson
Roger A Pollak
John J Ponzo

(74) Agent and/or Address for Service

S R Davies
IBM United Kingdom Limited, Intellectual Property
Dept, Hursley Park, WINCHESTER, Hampshire,
SO21 2JN, United Kingdom

(51) INT CL⁷

G06F 9/445 15/177

(52) UK CL (Edition R)

G4A AFL

(56) Documents Cited

GB 2325766 A EP 0841615 A2 WO 97/15008 A1
DE 029702272 U US 5752042 A US 5627967 A

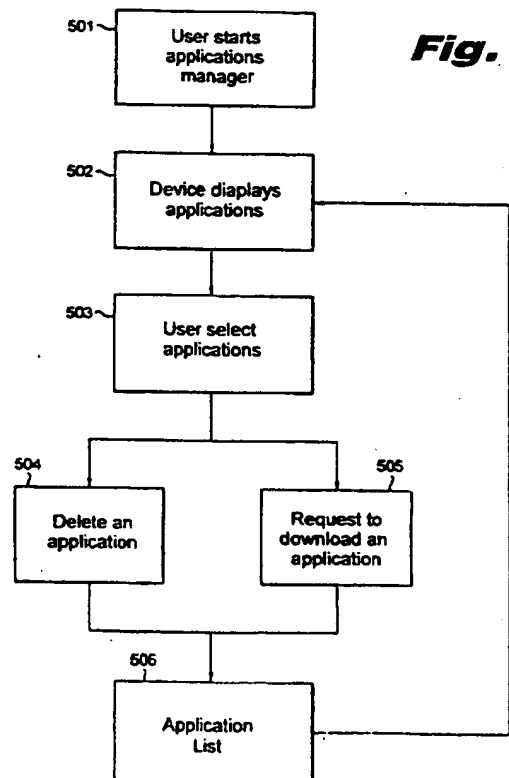
(58) Field of Search

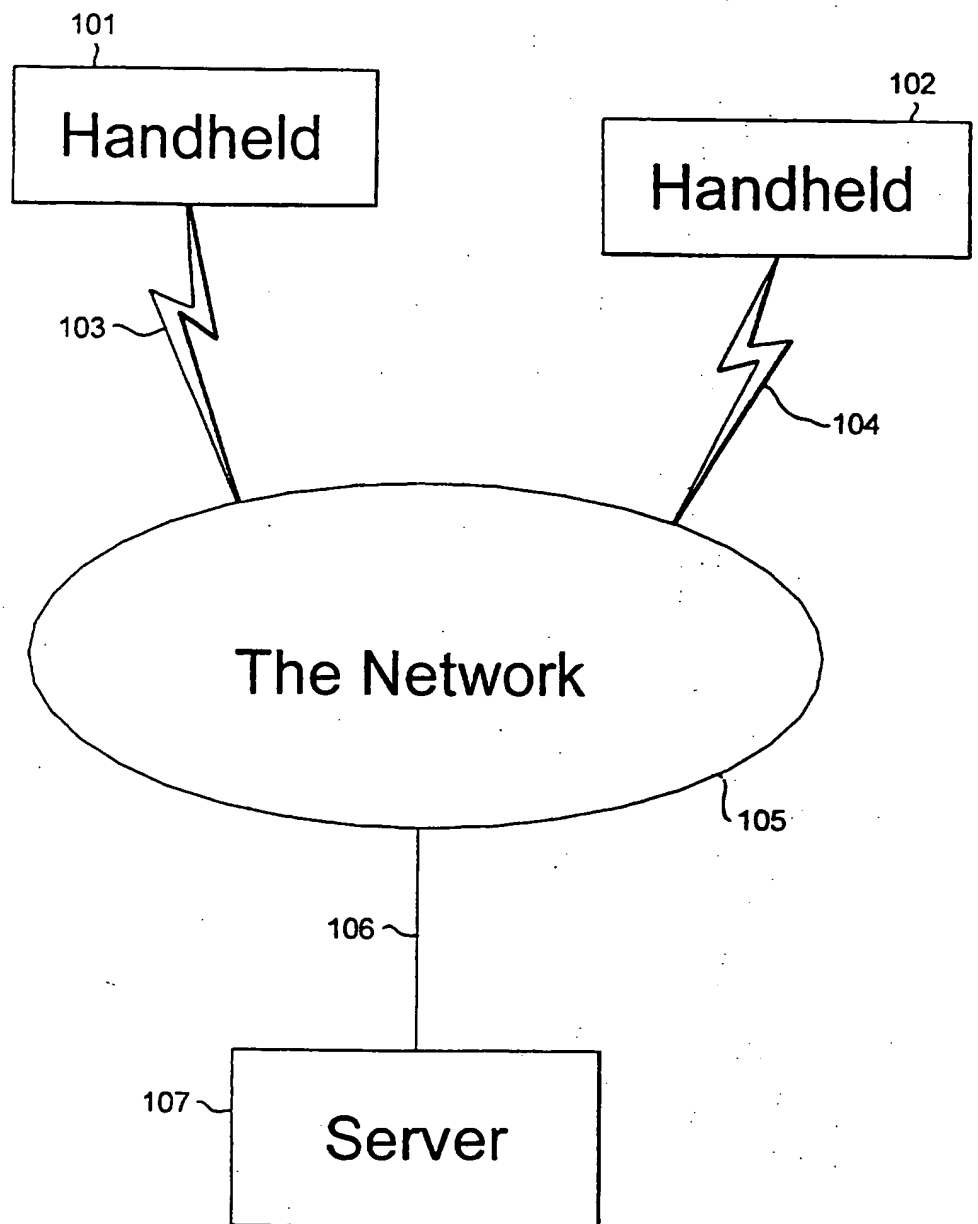
UK CL (Edition R) G4A AFL
INT CL⁷ G06F 1/00 9/44 9/445 15/177
Online: WPI, EPODOC, PAJ, INSPEC, COMPUTER,
Selected Internet sites

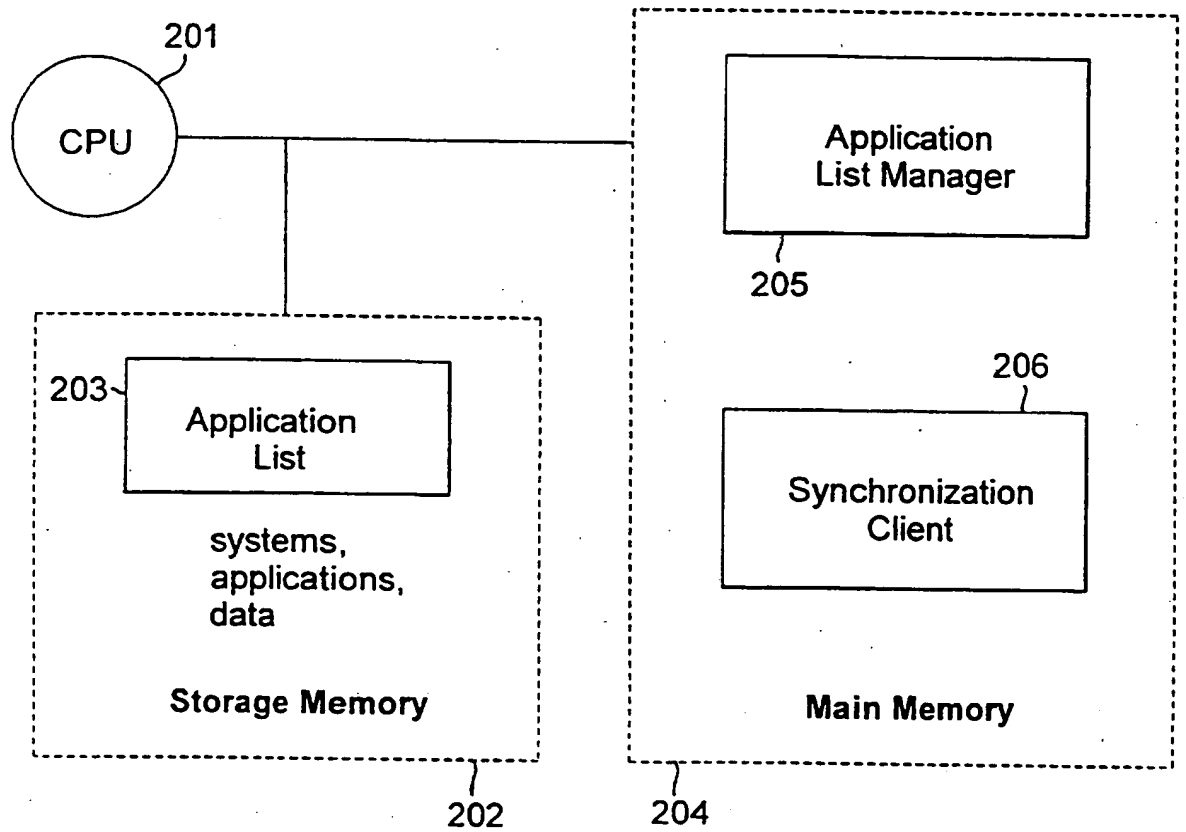
(54) Abstract Title

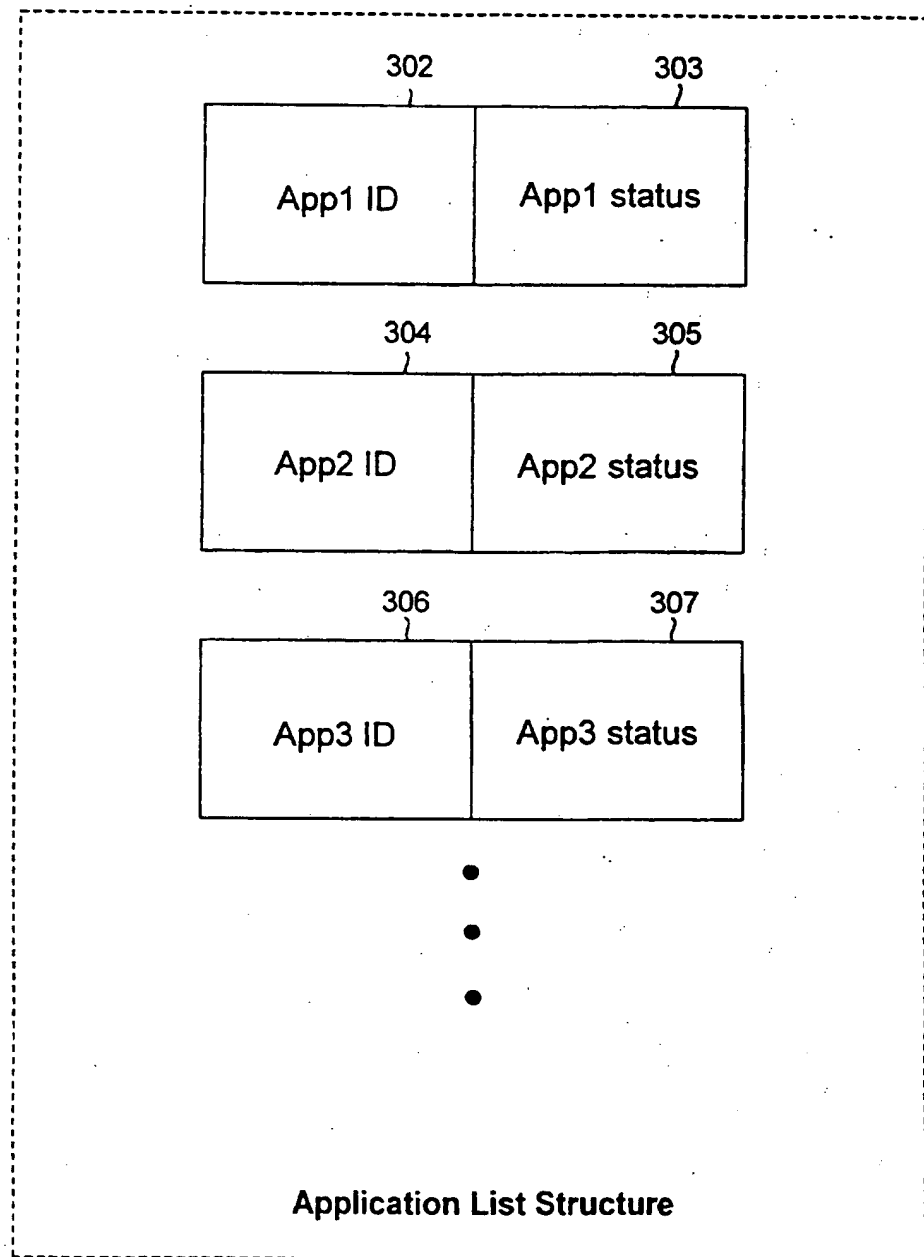
Distribution of applications to intermittently connected clients

(57) A system for selectively distributing applications and databases from a server computer to at least one client, such as at least one of a plurality of intermittently connected handheld devices. Applications and databases to be downloaded and deleted are selected from an application list 503 maintained by handheld devices. After connection with the server computer, the application list of selected applications is copied to the server computer which maintains an access control list indicating which applications can be downloaded to which handheld devices. The server computer examines the application list and the access control list to determine which applications are both selected and authorized for use by the handheld device. After determining that requested applications are authorized for requesting devices, these applications are downloaded. If the connected handheld device does not have the application list, the application list is created for it and downloaded.



**Fig. 1**

**Fig. 2**

**Fig. 3**

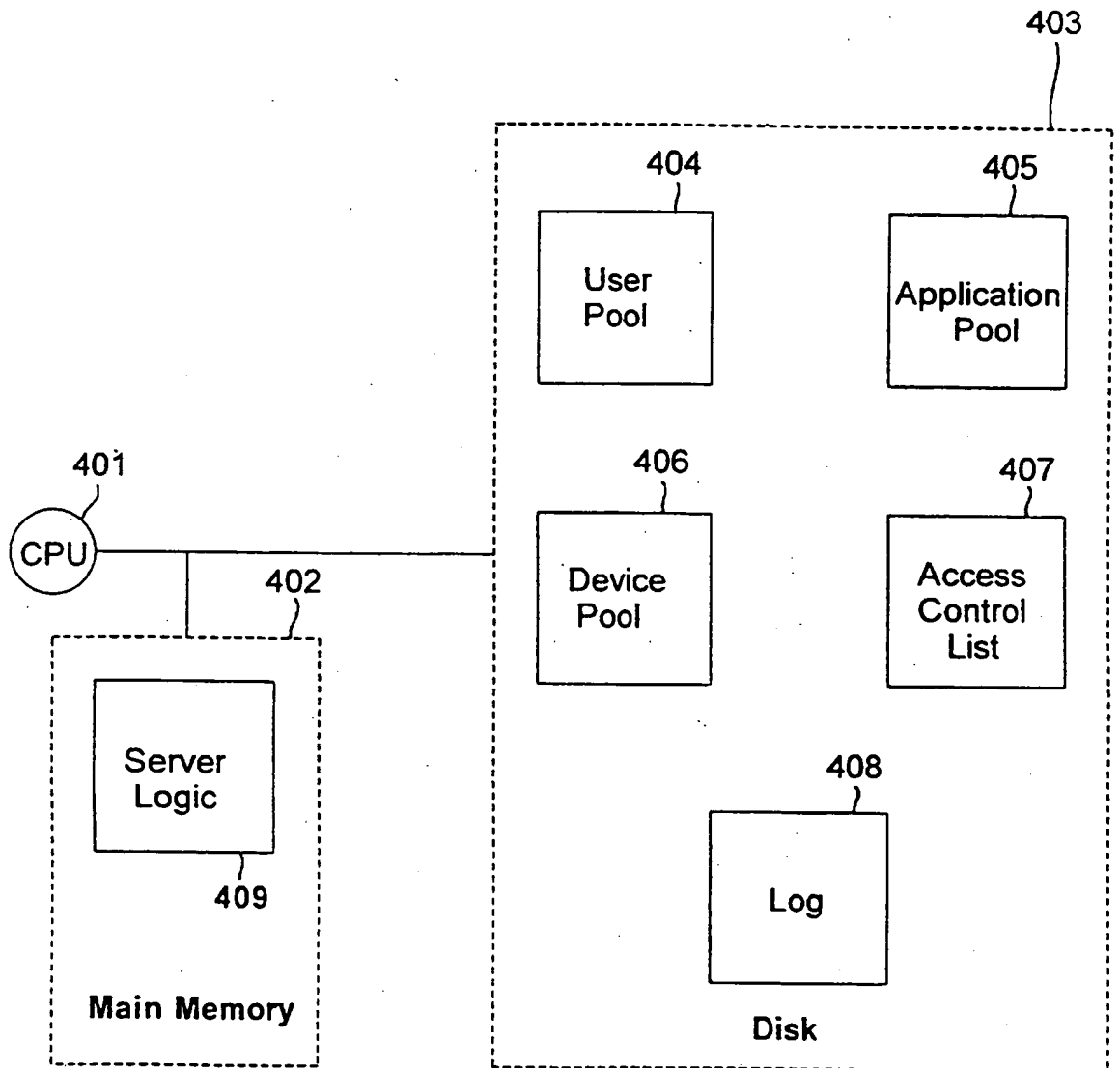
**Fig. 4**

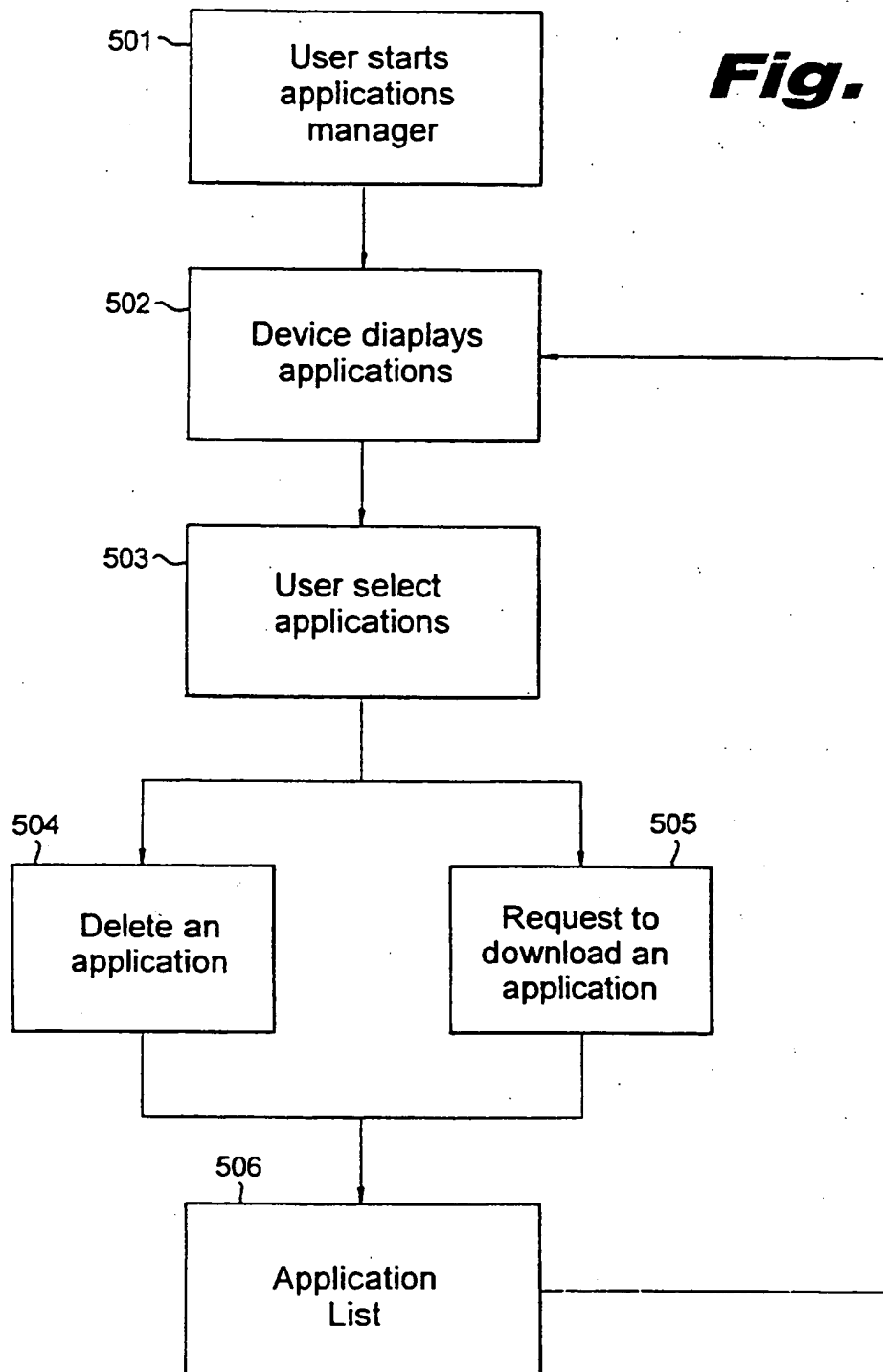
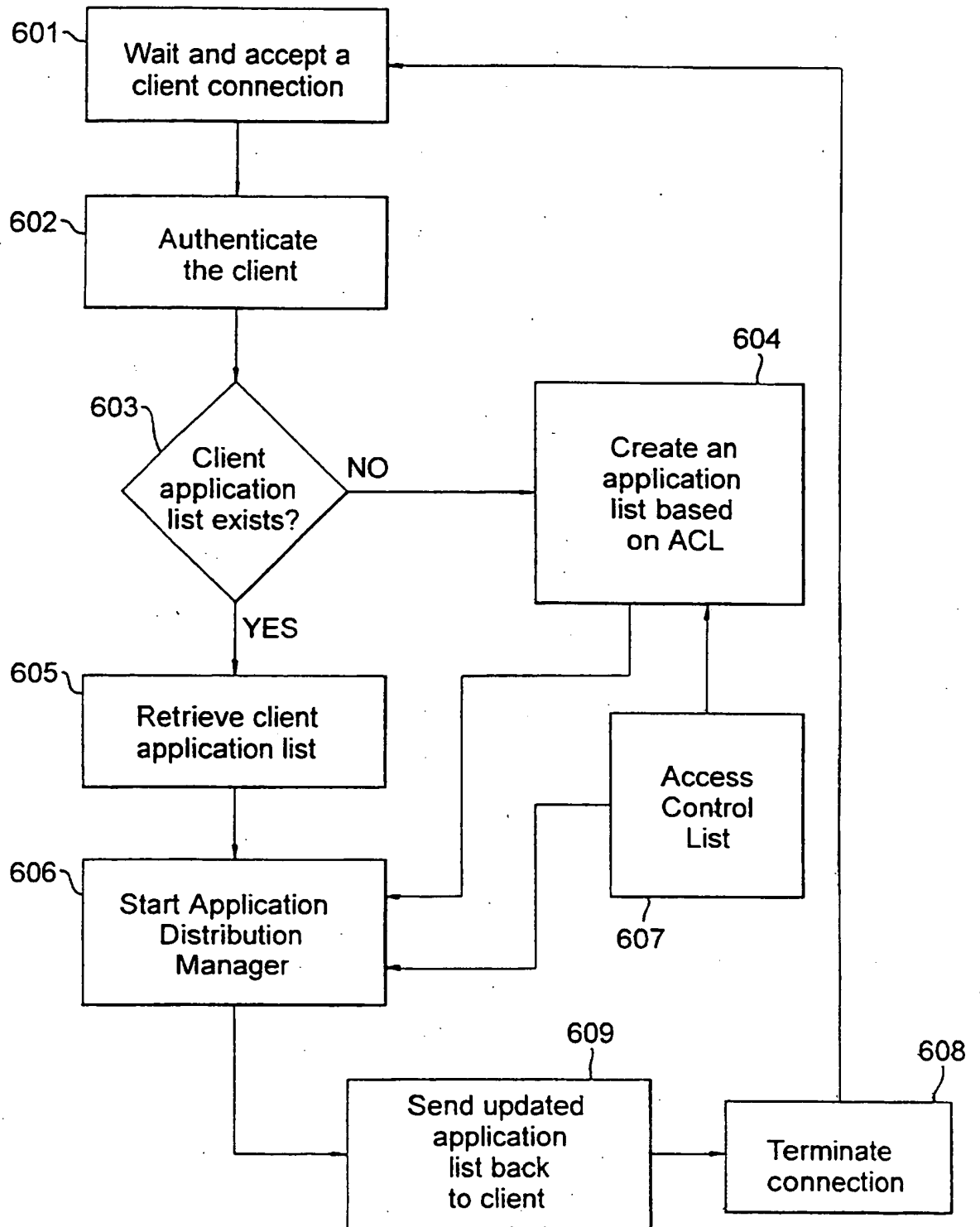
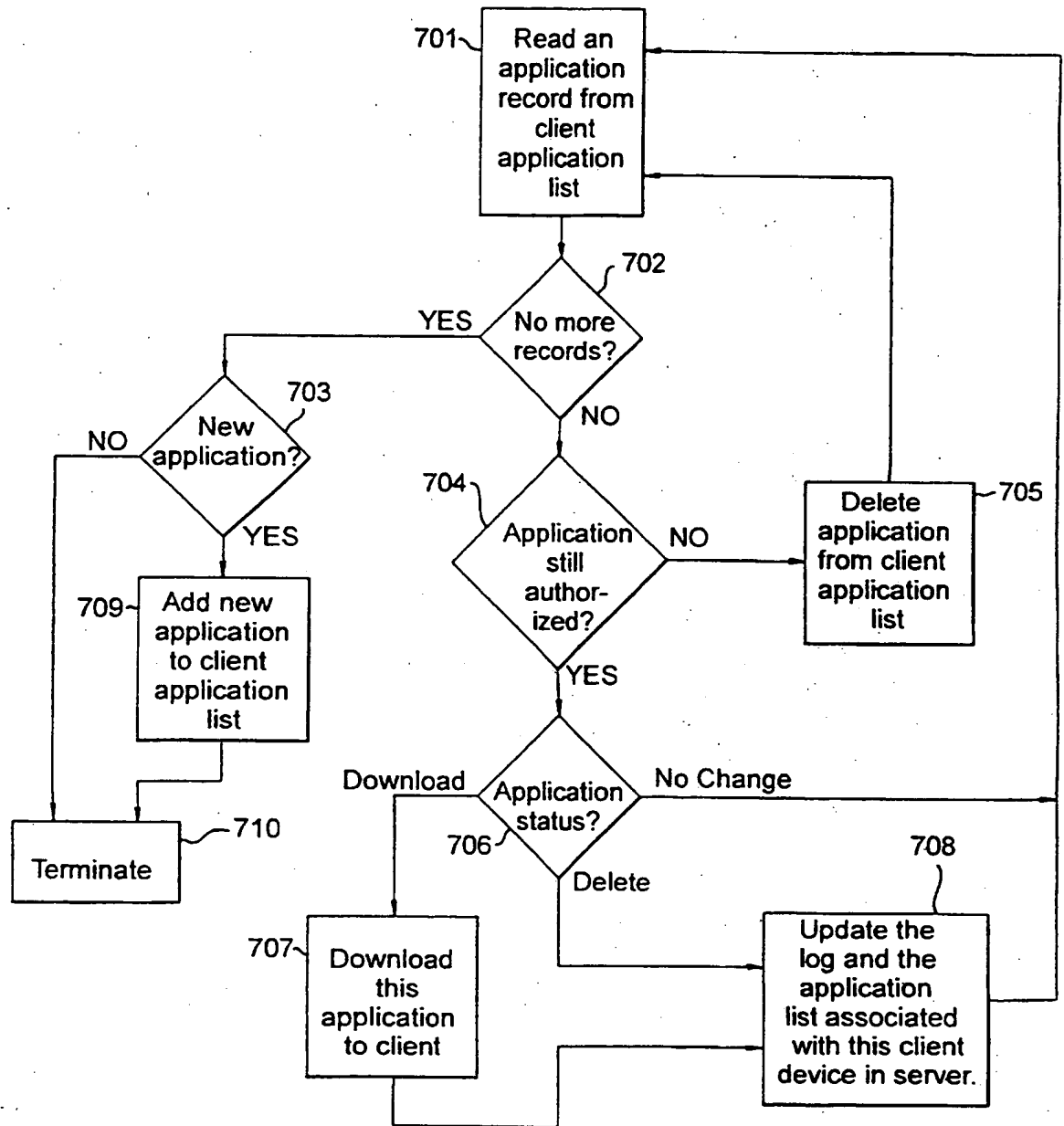
Fig. 5

Fig. 6

**Fig. 7**

METHOD AND APPARATUS FOR SERVER BASED
HANDHELD APPLICATION AND DATABASE MANAGEMENT

5 The present invention relates generally to the management of the distribution of applications and databases between electronic devices and more specifically, to a novel management system for selectively distributing applications and databases from a computer to a plurality of intermittently connected handheld devices.

10 With the rapid advancement of semiconductor, storage, and display technologies, handheld or mobile devices have become increasingly popular. The handheld devices, such as a Palm Pilot, a Windows CE, a Zaurus, a Psion, a smart phone, or an intelligent pager have become very versatile. A handheld device may be used as a Personal Digital Assistant
15 (PDA) providing such functions as e-mail, address book, calendar. Internet freeware, such as games, may be downloaded to the handheld device for leisure use. Business related applications and databases may be installed to improve productivity.

20 In an organizational setting, such as a corporation, an important issue in managing handheld devices is the distribution control of the applications to be installed in the handheld devices. For example, a corporation may develop several different sets of automated work
25 procedures for handheld devices: customer account management procedures for the sales department; machine operation procedures for factories; and inventory control procedures for warehouses.

30 It may be valuable that the sales department devices receive only the account management application, the factory devices receive only the machine operation applications, and the warehouse devices receive only the inventory control applications. It may also be useful that, based on employee roles, devices belonging to different employees receive
35 different sets of applications, matched to the employees' respective roles. A manager's device, for example, may get an employee evaluation tool which is not distributed to an employee's device. Furthermore, an organization may provide an additional set of applications, such as utility software, games, and other information databases. At the user's discretion, a subset of these applications may be chosen for download to each handheld device.

40 Handheld devices install applications through the synchronization process which is typically performed between the device and a PC. First, the application must be accessible by the PC which, through its serial port, is connected to the target handheld device. The PC software may be
45 executed to load the target application into an "install" directory accessible by the synchronization manager software. The synchronization

process is initiated by pushing a handheld device button, such as the HotSync button in Palm Pilot. Immediately after the button is pushed, synchronization manager software, such as the HotSync Manager used with Palm Pilot's, in the PC takes over the synchronization process during which the applications loaded in the "install" directory are downloaded and installed into the handheld device.

This software distribution process is a standalone system synchronizing software between a PC and a handheld device, it does not have centralized software distribution management functions. To distribute an application among many handheld devices, the application must first be copied to the PCS of all the target handheld device owners. After that, it is up to each owner to conduct the synchronization process to install this application from the PC in to the handheld device. Hence, there is no efficient way to determine which handheld devices have the target application installed.

An alternative way of distributing handheld applications within an organization, is to have a centralized server that manages a user pool, a handheld device pool, and an application pool. To install an application, a handheld device must first connect to the network and make such a request directly to the centralized server. It is the server's responsibility to authenticate the handheld device and its user, to authorize the application installation request based on the user profile, the device usage, and a pre-configured access-control policy. If the application installation request is authorized, the server downloads the target applications to the device.

The centralized server may update the application status of the handheld device, e.g., what applications have been installed in this device?, update the handheld device status associated with the target application that are managed by the centralized server, e.g., what devices have downloaded this application?, and log this download activity in the server's event logs. The event logs and the application status recorded by the server may provide important information in managing software distribution.

The traditional client-server model assumes a persistent network connection which exists for both the clients and the server. Therefore, the client requests and the corresponding services performed by the server are more interactive. Every time a client decides to examine the applications managed by the server that are available, the client may connect to the server, retrieve an updated list of available applications, choose the desired applications while the client is still connected to the server, and proceed to download the selected applications from the server. The client has no need to keep the list of

applications and the status of these applications. The list of applications available to the client may be retrieved, and the status of each application on the client device determined during the interactive real-time query exchange between the client and the server.

5

The drawback of the traditional client-server model, however, is that the network connection of the handheld devices is not persistent. Only occasionally do handheld devices connect to the network, and typically the connection, through a low-bandwidth medium such as a modem or a serial cable, lasts a short time. It may be advantageous for each handheld client to maintain a list of applications that are available from the server.

10

Maintaining a list of applications may be accomplished in the following ways. The user of a handheld device may run software to perform application selection based on the application list while the device is not connected to the network. Therefore, no time-costly interactive application selection process occurs when the client is connected to the server.

20

Alternatively, while the device is disconnected, it may investigate and record the status of each application in the application list. This way, when the client is connected to the server, all information about the application status is already available. The server does not have to interactively query client for the status of each application, thereby further improves the efficiency of bandwidth and time usage when the client remains connected.

25

Many handheld devices have built-in support of a synchronization function which compares the two records with the same ID respectively from the device and a synchronization host and, based on an application dependent set of rules, determines if a record from one side override that of the other side or if other actions, such as replicate both records to the other side with a new ID should be taken.

35

The retrieval of the application list from the client by the server may directly use the synchronization function provided by these handheld devices.

40

In a first aspect, the present invention accordingly provides a method for distributing applications and databases from at least one server entity to at least one client entity, said client entity characterized as being intermittently connected to said server entity, said method comprising the steps of: (a) selecting said applications and databases in an application list by changing a respective status of said applications and databases in said application list to indicate that said

45

selected applications are to be downloaded and deleted; (b) communicating said application list from said client entity to said server entity when a connection of said client entity to said server entity is established, said application list including status information of said applications and databases for said client entity; (c) providing an access control list at said server entity for updating and maintaining associations of said applications and databases for said client entity; and (d) examining said application list and said access control list to determine which applications are both selected by said client entity and are authorized for use by said client entity.

Preferably in a method according to the first aspect, said application list comprises records including information about said applications and databases, each record containing application identification information, and an application status information, and further preferably, there is provided an application list for said client entity, said application list comprising applications managed by said server entity and authorized for said client entity.

The method of the first aspect preferably further comprises steps of creating said application list using said access control list.

The method of the first aspect preferably further comprises steps of updating said application list.

Step (a) may preferably be performed on said client entity and said application list be maintained on said client entity. Step (a) may preferably be performed on said server entity and said application list be maintained on said server entity.

A method according to the first aspect preferably further comprises steps of communicating said created application list, said updated application list, said selected applications and databases and newer versions of said selected applications and databases to said client entity, said newer versions of said selected applications and databases overriding older versions of said selected applications and databases present on said client entity.

In a second aspect, the present invention provides a system for distributing applications and databases from at least one server entity to at least one client entity, said client entity characterized as being intermittently connected to said server entity, said system comprising: (a) means for selecting said applications and databases in an application list by changing a respective status of said applications and databases in said application list to indicate that said selected applications are to be downloaded and deleted; (b) means for communicating said

application list from said client entity to said server entity when a connection of said client entity to said server entity is established, said application list including status information of said applications and databases for said client entity; (c) means for providing an access control list at said server entity for updating and maintaining associations of said applications and databases for said client entity; and (d) means for examining said application list and said access control list to determine which applications are both selected by said client entity and are authorized for use by said client entity.

In a system of the second aspect said application list preferably comprises records including information about said applications and databases, each record containing application identification information, and an application status information.

In a system of the second aspect, step (a) may preferably be performed on said client entity and said application list be maintained on said client entity.

In a system of the second aspect, step (a) may preferably be performed on said server entity and said application list be maintained on said server entity.

In a third aspect, the present invention provides a computer program for distributing applications and databases from at least one server entity to at least one client entity, said client entity characterized as being intermittently connected to said server entity, said computer program comprising computer program instructions for performing the steps of a method of the first aspect.

In accordance with the aforementioned needs, the present invention is directed to a method and apparatus of a server-based handheld application management system. In this system, the server manages a pool of users, a pool of handheld devices, a pool of handheld applications, and a set of access-control policies governing which handheld devices owned by what users are authorized to download a subset of the applications.

In the present invention, the clients are handheld devices that are only occasionally connected to the server for distribution of applications. When they are connected, typically the connection lasts a short period of time and is through a low-bandwidth medium such as a modem or a serial line. The process of a client requesting for application download and the server servicing this request must be performed while the requesting clients remain connected to the network.

According to the present invention, an application list structure is provided to record the status of all applications available to a client, that are managed by the server. The status for an application may indicate if this application is installed in a client and if it is selected to be installed to this client next time this client connects to the server.

When a client connects to the server, a method is provided for the server to retrieve the application list from this client and to download a subset of applications in the list to the client, based on the status of each application in the list as well as the up-to-date access-control policy, and to update the application list in the client based on the up-to-date access-control policy.

Accordingly, the client updates its application list by allowing the user to select the applications to be downloaded the next time this client synchronizes with the server and by allowing the user to delete the applications that are installed in this client. This activity may be performed at any time, regardless whether the client is or is not connected to the network.

A preferred embodiment of the present invention will now be described by way of example, with reference to the accompanying drawings in which like elements are designated by identical reference numerals throughout the several views, and in which:

Figure 1 is a diagram of the server based handheld application management system of the present invention;

Figure 2 is a diagram of a handheld features of the present invention;

Figure 3 is an example of an application list structure of the present invention;

Figure 4 is a diagram of an architecture of a server feature of the present invention;

Figure 5 is a flow diagram of the application list manager process of the present invention;

Figure 6 is a flow diagram of the server logic of the present invention;

Figure 7 is a flow diagram of the application distribution manager process of the present invention.

Figure 1 shows an example of an overall network architecture of the server based handheld application management system of the present invention. A client 101, 102, which is a handheld device and a server 107, which may be a PC, a workstation, a mainframe, or any other type of a device able to store and to upload information, are connected to the network 105 through connections 103, 104 and 106. Although the server 107 may or may not be connected to the network 105 The clients 101, 102 are more likely to be disconnected from the network 105 most of the time. However, while their application download requests are serviced by the server clients 101, 102 must remain connected to the network 105.

The process of a client requesting application download and the server servicing this request is performed while the requesting client remains connected to the network. A handheld device can obtain a connection to a network, such as the Internet or a local area network, by dialling up to a network remote access server through a modem, or by having a direct serial-port connection, e.g., the Palm Pilot cradle, to a network connected intermediary computer. In the former case, the client synchronizes with the server directly; in the latter case, the client synchronizes with the server through an intermediate computer which passes along the information transmitted back and forth between the client and the server.

Figure 2 shows an example of an overall architecture of a handheld device capable of performing updates of the application list based on the method of the present invention. It includes a CPU 201, main memory 204, such as volatile RAM, and storage memory 202, such as nonvolatile RAM, ROM or disk. In general, the main memory 204 stores programs to be executed and the storage memory 202 stores systems, e.g., operating systems, applications not currently being executed, as well as the data, such as the contents of the address book or memo pad applications. The distinction between the main memory 204 and the storage memory 202 may not exist for some handheld devices. Those devices may store all information in RAM and ROM without any disks and execute programs directly from where the programs are stored.

In the present invention, an application list structure 203 is stored in the storage memory 202. The logic or the executable program code for updating and managing this application list 203 is the application list manager 205. The synchronization client 206 is the client function used when a handheld device starts synchronization with a synchronization host. In the present invention, the synchronization host may be the server PC, workstation, mainframe, etc.

Many handheld devices have built-in support for a synchronization client, such as the HotSync Manager client in Palm Pilot. The main tasks

of a synchronization client include: receiving a synchronization API request from the synchronization host, e.g., read, write, update, or insert a record; executing the corresponding system function within the device; receiving an application from the synchronization host; and installing it on the handheld device.

The synchronization client is used in the present invention to synchronize the application list from the client to the server and to install applications from the server to the client.

Figure 3 shows the structure of an application list 301. Each item in the list contains two sets of information, the application identification information 302, 304, 306 and the application status information 303, 305, 307. The application identification information is used to identify the application. The application identification information may include application's ID, name, version, icon, etc. The application status information is used to record its up-to-date status. The application status information may include a flag indicating if this application is installed in the host handheld device, a flag indicating if this application is selected by the user to be distributed from the server at the next time the host device connects to the server, etc.

Figure 4 shows architecture of a server PC, workstation, mainframe, etc., of the present invention, which includes a CPU 401, main memory 402, such as RAM, and storage devices 403. The main memory 402 stores the server logic 409 of the present invention which is preferably embodied as computer executable code which may be loaded from storage devices 403 into the main memory 402. The storage devices 403 store the user pool 404, the application pool 405, the device pool 406, the access control list 407 for governing which user and which device may be allowed which application, and the log 408 to log the computer activities.

The user pool 404, the application pool 405, and the device pool 406 may be implemented as a tables in a relational database or other types of data structure in various information management systems, such as the Lotus Notes, which may provide storage for each type of information and its attributes. Such information management systems should preferably provide a retrieval and search functions.

Furthermore, to satisfy the aforementioned application management function in monitoring what applications have been installed in which devices, a preferred implementation of the server of the present invention may store and manage one application list for each device in the device pool that reflects the client application list in the corresponding device. The access control list 407 is a way to associate each application to a list of users and a list of devices that are

authorized to download this application. An alternative implementation of the access control list, sometimes called the capability list, is to associate each user or device with a list of applications authorized for download for this user or device.

5

Figure 5 shows the logic flow of the application list manager 205 (Figure 2) in the client device, used to modify the application list 506. After the application manager is started in step 501, the list of applications 506 available for download from the server is displayed in step 502. In step 503, the user selects applications to either delete or to download. If the application was selected for deletion, at step 504 it is deleted from the client device if the application was installed there. If the application was selected for download, a request to download the next time the client synchronizes with the server is issued at step 505. At step 506, the status of all applications is updated accordingly and recorded in the application list 506, after which the program control returns to step 502.

Figure 6 shows logic flow of the server 409 (Figure 4) executed by the server of the present invention in servicing a client request for application distribution or download 505 (Figure 5). The server waits for and accepts a client request at step 601. If a client request is accepted, indicating that the client has successfully connected to the server, the server authenticates the client at step 602. The server may deploy techniques such as the encrypted password approach or the share secret public key approach among others to authenticate the client.

When the client is authenticated, in step 603, the server determines whether the client device has an application list. If the client has an application list, the server retrieves it in step 605. Alternatively, if the application list does not exist on the client device, in step 604, the server creates an application list of applications authorized to be distributed to a particular user and to a particular device based on the user ID, the device ID of the client and the access control list 607.

In both situations processing continues in step 606 where the application distribution manager process is started. The application distribution manager process:

40

compares the client application list with the access control list 607;

45

performs appropriate updates to the client application list, the log, and the application list associated with the client device in the server; and

may download to the client device, based on the access control list 607 and the management policies,

1. a set of applications selected by the client,
2. a default set of applications that the client device does not have, and
3. a set of applications that are newer versions of the ones owned by the client.

After the application distribution manager completes its task, in step 609, the server sends the updated client application list back to the client to replace the original version, or a new application list if the client device did not have an application list. The connection is terminated in step 608 and the control passes to step 601 to where the server waits for next client request.

A server described above may be implemented using a multi-threaded approach. Each time the server accepts a client request, the server spawns off a thread to process this request while the original processing thread continues to wait for other client requests. When the processing of the newly spawned thread is complete, the server simply terminates this thread. In operating systems where multi-thread is not supported, as in some UNIX based systems, each individual thread may be replaced by a separate process.

Figure 7 shows one of the embodiments of the application distribution manager 606 (Figure 6). In step 701 a record from the client application list is read. At step 702 a determination is made whether more records remain in the application list.

If no more records remain to be read, the server determines in step 703, using the access control list whether there are new applications to be added to this client's application list. If there are no new applications to be added the application distribution manager process is terminated in step 710. However, if there are new applications to be added, the server adds these new applications to the client application list in step 709, and then the application distribution manager process is terminated in step 710.

In the embodiment of the application distribution manager shown in Figure 7, the process adds new applications to the application list in step 709 based on access control list 607 (Figure 6). An alternative embodiment may examine each newly added application in the updated

application list and download the applications that belong to a default set of applications for this client.

5 The server may be programmed to keep a list of times when each client last conducted application distribution request and when the access control list was last changed. If the access control list has not been changed since this client's last request, then the decision step 703 and a possible step 709 can be avoided and the application distribution manager process will be terminated in step 710.

10

 If there are more records to be read, then for each record read from the client application list, the server determines in step 704, using the access control list whether the application in this record is still authorized for download to the client user and device. This is so
15 because the access control policy may change from time to time and the application authorized for this client may lose the authorization and may have to be taken out from the client application list.

 Therefore, if the application of the current record has become
20 unauthorized by this client, the server then removes this application from the client application list in step 705 and will return to read the next record in step 701.

 The server may be programmed to keep a list of times when this
25 client last conducted application distribution request and when the access control list was last changed. If the access control list has not been changed since this client's last request, the step 704 can be avoided and the server proceeds from step 702 directly to step 706.

30 If the application in the current record read from the application list is still authorized, the server continues processing in step 706, where it determines whether the status of this application in the client application list is marked "download ," "delete ," or "no change."

35 The decision of the status "download ," "delete ," and "no change" can be based on the new access control list 607 (Figure 6) or management policies. For example, a server may download an application to a client device if this application is found in a default set of applications required by this client which does not already have it, or this
40 application is a new version of an older application existing in the client device, or it is selected by the client for download which is allowed by the access control list 607 (Figure 6).

 If the status is marked "no change," nothing further needs to be
45 done for this application, therefore the processing will continue at step 701, where the next record is read.

If the status is marked "download," in step 707, this application is either

- 5
- a. downloaded from the server to the client device, or
 - b. mark this application to be download later and after all the records in the client application list are read and all applications are marked for download, the server can download all marked applications to the client device before disconnecting.
- 10

In step 708 the server version of the application list associated with this client device and the logs are updated to reflect the current status and the processing continues at step 701, where the next record is read.

15

If the status is marked "delete," this application is deleted from the client device. In step 708 the server version of the application list associated with this client device and the logs are updated to reflect the current status and the processing continues at step 701, where the next record is read.

20

CLAIMS

1. A method for distributing applications and databases from at least one server entity to at least one client entity, said client entity characterized as being intermittently connected to said server entity, said method comprising the steps of:
- 5
- a. selecting said applications and databases in an application list by changing a respective status of said applications and databases in said application list to indicate that said selected applications are to be downloaded and deleted;
- 10
- b. communicating said application list from said client entity to said server entity when a connection of said client entity to said server entity is established, said application list including status information of said applications and databases for said client entity;
- 15
- c. providing an access control list at said server entity for updating and maintaining associations of said applications and databases for said client entity; and
- 20
- d. examining said application list and said access control list to determine which applications are both selected by said client entity and are authorized for use by said client entity.
- 25
2. A method as claimed in claim 1, wherein said application list comprises records including information about said applications and databases, each record containing application identification information, and an application status information.
- 30
3. A method as claimed in claim 1 or claim 2, further providing an application list for said client entity, said application list comprising applications managed by said server entity and authorized for said client entity.
- 35
4. A method as claimed in any of claims 1 to 3, further comprising steps of creating said application list using said access control list.
- 40
5. A method as claimed in any preceding claim, further comprising steps of updating said application list.
- 45
6. A method as claimed in any preceding claim, wherein step (a) is performed on said client entity and said application list is maintained on said client entity.

7. A method as claimed in any of claims 1 to 5, wherein step (a) is performed on said server entity and said application list is maintained on said server entity.

5 8. A method as claimed in any preceding claim, further comprising steps of communicating said created application list, said updated application list, said selected applications and databases and newer versions of said selected applications and databases to said client entity, said newer versions of said selected applications and databases
10 overriding older versions of said selected applications and databases present on said client entity.

9. A system for distributing applications and databases from at least one server entity to at least one client entity, said client entity
15 characterized as being intermittently connected to said server entity, said system comprising:

a. means for selecting said applications and databases in an application list by changing a respective status of said applications and
20 databases in said application list to indicate that said selected applications are to be downloaded and deleted;

b. means for communicating said application list from said client entity to said server entity when a connection of said client entity to
25 said server entity is established, said application list including status information of said applications and databases for said client entity;

c. means for providing an access control list at said server entity for updating and maintaining associations of said applications and
30 databases for said client entity; and

d. means for examining said application list and said access control list to determine which applications are both selected by said
35 client entity and are authorized for use by said client entity.

10. A system as claimed in claim 9, wherein said application list comprises records including information about said applications and
40 databases, each record containing application identification information, and an application status information.

11. A system as claimed in claim 9 or claim 10, wherein step (a) is performed on said client entity and said application list is maintained on said client entity.

12. A system as claimed in claim 9 or claim 10, wherein step (a) is performed on said server entity and said application list is maintained on said server entity.

5

13. A computer program for distributing applications and databases from at least one server entity to at least one client entity, said client entity characterized as being intermittently connected to said server entity, said computer program comprising computer program instructions for performing the steps of a method as claimed in any of claims 1 to 8.

10



INVESTOR IN PEOPLE

Application No: GB 9925758.6
Claims searched: 1-13

Examiner: Ben Micklewright
Date of search: 9 June 2000

Patents Act 1977 Search Report under Section 17

Databases searched:

UK Patent Office collections, including GB, EP, WO & US patent specifications, in:

UK CI (Ed.R): G4A (AFL)

Int CI (Ed.7): G06F (1/00 9/44 9/445 15/177)

Other: Online: WPI, EPODOC, PAJ, INSPEC, COMPUTER, Selected Internet sites

Documents considered to be relevant:

Category	Identity of document and relevant passage	Relevant to claims
Y	GB2325766 A (SAMSUNG) See whole document, e.g. pages 6-9	1-13
X	EP0841615 A2 (ICL) See whole document, e.g. columns 2-8	1-13
Y	WO97/15008 A1 (AT&T) See e.g. the abstract	1-13
Y	US5752042 (COLE) See whole document, e.g. the abstract	1-13
Y	US5627967 (DAUERER) See e.g. the abstract	1-13
Y	DE29702272U U1 (SIEMENS) See e.g. the abstract	1-13

X	Document indicating lack of novelty or inventive step	A	Document indicating technological background and/or state of the art
Y	Document indicating lack of inventive step if combined with one or more other documents of same category.	P	Document published on or after the declared priority date but before the filing date of this invention.
&	Member of the same patent family	E	Patent document published on or after, but with priority date earlier than, the filing date of this application.